

My Beautiful Story - Frequently Asked Questions

Where will the conference be held?

Church in the City, 6005 Dalrock Road, Rowlett, TX 75088

Church in the City is located 2.9 miles north of Interstate 30 on Dalrock Road just before Hwy 66-Lakeview Parkway in Rowlett and is easily found with your navigation system. We are 21 miles (35 minutes) east of downtown Dallas. Please allow for the probability of heavy traffic during peak times.

What does the price of my conference registration include?

Your conference registration includes entrance to the conference on Friday and Saturday nights, great door prize drawings and tantalizing food on both Friday & Saturday night. Child care is free of charge for children (3 months up to age 11). A free meal will be served to the children on both nights.

Do I have to pay to come to the Sunday morning service at your church?

Although Sunday is a continuation of the My Beautiful Story Conference, it is also combined with our regularly scheduled Sunday morning worship service and is free to the public. We do not charge anyone to attend on Sunday. We encourage you to bring as many friends (men and women) as you want on Sunday for free to hear Pastor Kim Pothier speak. In addition to the main service on Sunday we have age appropriate child care and services (8 weeks old through 6th grade).

Can my registration be transferred to someone else if I cannot attend on Friday and Saturday?

We realize that life happens. You may transfer your registration to another person by calling 972-412-8266 x 225 to give us the information required for someone else by a different name who will use your ticket.

What if I cannot come after I have already paid in advance to attend the conference? Do I get a refund?

Conference Registrations are non-refundable. If your registration is not shown in our system as having been used by another person, you may contact Gail Lester at: gilester@citcdallas.org and request a tax-deductible receipt for donating that amount of money to Scarlet Ladies Ministry at Church in the City. Be sure to include your name, address, phone number and email address in the email. For further discussion call 972-412-8266 x 225.

I want to bring several friends. Do we need to register as a group or individually?

If one person is paying for all of the individuals, you may use the group form. The main contact person will be responsible for giving everyone in their group each individual ticket. The tickets will be mailed to the main contact person's address. If they are going to pay separately, each person will need to use the individual form.

Is there a group rate available?

The rate is the same whether registering individually or as a group.

I can only attend one night. Is there a reduced conference rate available?

The rate is the same whether attending one night or both.

Do I have to pay extra for the food being served on Friday & Saturday?

The Friday night “munchies” & Saturday night fare for the ladies is included in the price of the registration. There is no extra charge. You won't want to miss the delicious food prepared by our chef.

If I get there too late to eat, can I purchase food at the church?

The food is catered specifically for the conference and there is no food available for purchase at the church. However, there are several fast food, other restaurants and grocery stores in close proximity.

Can I purchase bottled water at the church?

Yes, we have a table with water available for purchase before services.

My friends and I are coming from out of town and will need to spend the night. Where do you suggest that we stay?

Comfort Suites in Rowlett is closest to the church. The Hilton Dallas/Rockwall Hotel, Spring Hill Suites, Hampton Inn, LaQuinta Inn, Best Western Plus and Wood Spring Suites are all located about 10-15 minutes away in Rockwall. Details can be found online.

I have kids. Is child care available? Will my children also be fed? Your conference registration allows for child care with food provided them, free of charge (ages 3 months up to age 11) on both Friday & Saturday nights. (Chicken and waffles Friday and Pizza on Saturday).

I have medical issues. In case of emergency while attending the conference, is there someone who can assist me?

Yes, a qualified medical professional will be available to assess any situation and determine if 911 should be called. We are in close proximity of both the fire department and Baylor Lake-Pointe Hospital in Rowlett.

Is there room for my wheelchair to be placed where I can easily see and hear?

Yes, please call the church at 972-412-8266 x 225 and request a reserved space for your wheelchair.

Is there plenty of handicapped parking available?

We do have several handicapped parking spaces available near all of the entrances. Call 972-412-8266 x 225 and let us know you require a handicapped space and we will reserve more spaces as needed. The City of Rowlett requires a handicap placard be displayed if one is not already on your license plate.

My hearing-impaired friend wants to attend with me and requires signing & interpretation. Is that available?

Currently we do not have anyone on staff qualified to do signing. You are welcome to bring someone with you to that. Please call 972-412-8266 x 225 for further discussion.

Who can I call if I have a question that is not addressed here on the website?

Please call 972-412-8266 x 225. We are happy to help you.